

1- This present price list cancels and replaces all previous price lists of **SUNLIFE S.r.l.**

2-Materials travel at the principal's risk, even when, by special arrangement, they are sold free at destination. It is the consignee's responsibility to take care of and file any claims with the carrier. In any case, no damage will be acknowledged unless it is reported on the delivery note at the time the material is received.

3- The delivery time is understood as the moment the goods are handed over to the shipper. The delivery time is not binding, and any delays do not entitle the buyer to claim damages, compensation for lost profits, penalties, or any other losses, nor do they entitle the buyer to terminate the contract.

4- Each order is not binding unless confirmed in writing by **SUNLIFE S.r.l.** Any changes to the general or specific conditions of sale must also be confirmed in writing by **SUNLIFE S.r.l.**

5- **SUNLIFE S.r.l.** guarantees the quality of the materials used and the workmanlike construction of its products from the date of delivery.

SUNLIFE S.r.l. will authorize the return by sending the appropriate form, which must be completed and sent back to **SUNLIFE S.r.l.** by e-mail.

Returned products must be received by **SUNLIFE S.r.l.** carriage paid.

Upon receipt of the material, our Technical Office will carry out the warranty verification.

For returns due to incorrect orders or unsold items, a handling charge equal to 30% of the previously agreed amount will be applied.

METHODS

SUNLIFE S.r.l. undertakes, during the warranty period and at the unquestionable discretion of its technicians, to repair or replace defective products. This excludes accessory components (except for treatments considered an integral part of the finished product) that are purchased from third parties; for these components, the warranty is limited to the terms and duration provided by the supplier.

All this is without **SUNLIFE S.r.l.** being required to reimburse replacement or repair expenses, or to compensate for direct or indirect damages of any kind or for any reason.

Products claimed to be defective under warranty must be sent to **SUNLIFE S.r.l.** carriage paid; the product replaced under warranty will be returned freight collect.

If service is carried out on-site, only the fixed contribution for intervention expenses will be charged, based on the current ANIMA rates at the time the service is performed.

WARNINGS

The warranty is recognized as valid provided that:

- installation, electrical connection, testing, commissioning and regular maintenance are carried out by technical qualified personnel;
- the device is not used by persons (including children) who are incapacitated, or have reduced physical, sensory, or mental capabilities;
- the equipment is installed in accordance with applicable standards and/or regulations including local regulations, following the instructions on this booklet by qualified technical personnel;
- the customer is in possession of the product purchase documents and the warranty certificate showing the date of the first

SUNLIFE S.r.l.

Sede legale: Via E. Ferrari, 119 - 45038 Polesella (RO) - Italy

Sede operativa: Via Cesare Diana, 10 - 44124 Ferrara (FE) - Italy

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commissioning carried out and authorized by qualified technical personnel.

The warranty is invalid if:

- the installation is not performed by qualified technical personnel following the standards and/or requirements, local regulations, and instructions listed in this owner's manual;
- the customer is not in possession of the product purchase documents and warranty certificate.

The warranty does not cover all parts found to be damaged or defective due to misuse, negligence or carelessness in maintenance, incorrect installation, or not in accordance with the "use and installation" manual accompanying the product.

The manufacturer accepts no responsibility for any damage that may arise to people, property, animals as a result of failure to comply with the rules and instructions

For everything not indicated here rely on the data entered in the manual: *Product Use and Installation*

6- Quotations are as stated on order confirmations, do not include and in any case are the responsibility of the customer: VAT, packaging

When not included in the supply, registration fees, draft/stamp fees, bank charges, and collection fees are the responsibility of the customer.

7- Payments must be made in the manner and form agreed upon and confirmed, and must be sent to **SUNLIFE S.r.l.**, Via E.Ferrari, 119, 45038 Polesella (RO). Payments made to agents, representatives, commission agents, or similar parties will not be recognized as valid unless accompanied by a written authorization from **SUNLIFE S.r.l.**

SUNLIFE S.r.l. reserves the right to issue drafts. After the agreed payment deadline has passed, default interest will be charged at a rate of 3% per annum above the official discount rate.

8- Any complaints regarding the quality or quantity of the products will only be accepted if submitted in writing within 7 days of receipt of the goods; after this period, they will no longer be considered valid.

9- Any exceptions to the above general conditions of sale that are agreed upon between the parties must be made expressly in writing and shall be limited to the terms specifically agreed. Such exceptions will not affect the remaining general conditions of sale where no contrary provisions have been established.

10- For any action, dispute, or controversy arising in connection with supplies made by **SUNLIFE S.r.l.**, the Court of Rovigo shall have exclusive jurisdiction, even if the contract is concluded elsewhere or if bills of exchange, acceptances, or other financial instruments are domiciled at the buyer's location.